



Solar Transport reduces billing cycle from 17 hours to under 4 minutes

About Solar Transport

Solar Transport, West Des Moines, Iowa, services customers in 19 states and specializes in refined petroleum transportation. The company adheres to business basics: customer service, safety, professionalism, technology, and customized solutions.

The challenge

Solar Transport realized their manual billing process wasted staff time and didn't meet client demands for immediate Proof Of Delivery (POD) receipts. Additionally, staff spent time tracking missing or late paperwork. Solar's drivers wasted time scanning paperwork during their refueling and rest stops. This frustrated drivers because it extended their work shifts.

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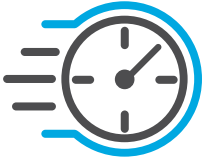


The partnership and teamwork have provided us with a substantial ROI, and the value we've received with EBE's Mobile app has been outstanding.

Jason Jones,
Director of Technology
& Business Solutions

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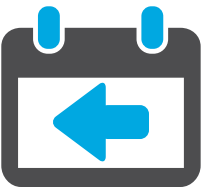
RESULTS



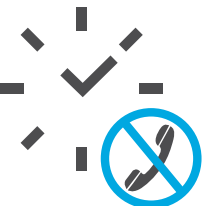
Improved billing cycle time by 800% (17 hrs to under 4 min)



Reduced manual entry by 95%



Improved month-end closing by a full day



Saved 30 hours per week by eliminating calls about missing paperwork



Saved more than \$100,000 annually by eliminating 150 indexing hours per week,



Reduced driver turnover by 30%

The solution

Solar Transport selected EBE's Mobile solution to improve document indexing and help the company grow.

The solution allows dispatch to automate driver and order number validation and index values assignment to initiate billing. Solar now receives quality images sent from their drivers in near real-time.

This efficiency, combined with auto-indexing, positioned Solar to deliver timely and accurate invoices to their customers.

It's comforting to know that EBE is looking out for our interests and wants to see us grow. That has been one of the best parts of our decision.

– Jason Jones

The future

Solar plans to implement EBE's Accounts Payable workflow to fully integrate their mobile solutions and automate their back-office systems.

EBE's support staff is also working to customize their applications to ensure the company meets their goal of doubling its business by 2023 without hiring additional employees.